

BLOOMFIELD SURGERY

Text/Email Consent Form

In order to improve our Patient service, we would like to communicate in the most efficient and effective way possible, we are therefore offering SMS text messages and/or Email as additional methods of contact. Text messaging allows the practice to send an (outgoing only) message to you directly from our clinical system with a copy of the message being automatically saved to your medical record.

The text message service will be used for:

Sending test results directly to you, medication review reminders, sick line review reminders and offers a text reminder service for the following clinics:

DIABETIC, ASTHMA, BLOOD PRESSURE, HEART, COPD and THYROID

If you are over 65 or under 65 and in the 'at risk' category, the practice will also call you to our annual Flu Injection Clinics.

To comply with the General Data Protection Regulations (GDPR) we are asking for your written consent for us to contact you via SMS text message and/or Email, please take into account the following information:

- If you give your consent, please remember that it is your responsibility to keep your phone secure and control access to your Mail Boxes.
- It is important to keep us updated of any changes to your mobile number or email address, including the phone being stolen, passed on or sold to ensure the safety of any information we may forward to your number.
- The mobile number or email address you provide must be **specific to you**; additional members of a family must provide a separate number or email unique to them to avoid confusion if being called to a clinic appointment.

If you consent to the practice contacting you via text message or email please complete the following:

I give consent for Bloomfield Surgery to contact me using the information provided below and understand it is my responsibility to keep these details up to date with the practice.

This consent is to remain in force from today until further notice or cancellation by me.

PRINT NAME:

DOB:

MOBILE:

Email:

SIGNED: **DATE:**